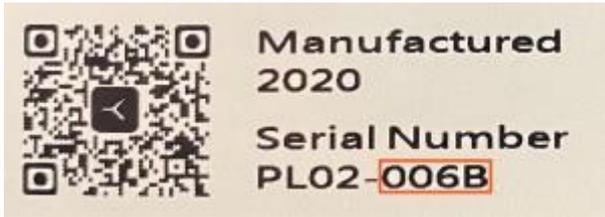


Cubiiio 2 FAQ

29 Dec 2020

Before going through FAQs, please make sure you are using the latest App.

Q1	Where to download the App for iOS, Android, and desktop PC? https://cubiiio.com/support/download All about Cubiiio 2 can be found here ^^ The android App is under review and will be online soon.
Q2	Where are the instructions and the demo videos? https://cubiiio.com/support/download -> DOCUMENTS -> Quick Guide
Q3	Where is the Serial Number? Only 4-DIGIT in the red box as shown below. The sticker at the back panel. 
Q4	How to go back to AP mode? How to reset the WiFi setting? Use a pin to poke the “recessed button” next to the WPS button for 3~5 seconds, and then the indicator flashes 3 times quickly. That means a successful reset.
Q5	System not ready? Can't Go Home? Why? Please close the acrylic lid firmly and then “Go Home” before executing any tasks. The acrylic lid might not be closed successfully without leveling, as described on manual page 11, Step 4. In addition, please update your App. The new App will show an exact message about the unclosed lid.
Q6	Can I use a bmp file to cut through an MDF board? No, please use a g-code file (vector nature) to perform cutting.

<p>Q7</p>	<p>Any g-code file example?</p> <p>Here is an example g-code file https://cubiio.com/support/download -> EXAMPLES -> ChristmasCard</p> <p>The working parameters are Power 90% Speed 10%, as listed in the file name. Please note that Cubiio 2 only accepts g-code filename as *.txt, NOT *.gcode!</p> 
<p>Q8</p>	<p>How to generate g-code files?</p> <p>It's an advanced skill and not for a beginner. Please refer to https://cubiio.muherz.com/file_convert_text.html</p> <p>The Inkscape template can be downloaded from https://cubiio.com/support/download -> INKSCAPE TEMPLATE</p>
<p>Q9</p>	<p>How to load a g-code file into iOS App?</p> <p>Two steps:</p> <ol style="list-style-type: none"> 1. Save the g-code *.txt file in your iCloud drive. 2. Click the Folder Icon (just above the Cloud Icon) and then you can load any file in your iCloud drive. 